# **MAGNUS GIAEVER**

#### ABOUT

I'm currently on a gap year to gain experience with different types of hotels. I'm seeking internship opportunities to contribute to a property's objectives and leverage my previous boutique hotel operation and marketing experiences. During my internships thus far, I've proved to learn quickly in new environments, form fast connections with team members, and bring fresh perspectives to improve operations while excelling in my assigned work.

2015 (3 months)

#### WORK EXPERIENCE

#### Scribner's Lodge | Management Trainee 2016 (3 months)

- Assisted operation and marketing teams with tasks for hotel's launch
- Resolved guest issues as appointed Manager on Duty
- Supervised and trained Front Desk and Housekeeping staff

#### Starwood Hotels | Global Brand Intern

## Recommended new amenity after analyzing data from pilot testing

- Assembled all content for marketing magazine shipped to 100+ hotels
- Collaborated on multiple creative projects with international teams

#### Inn at The Market | Front Desk & Concierge 2014 (1 year)

- Facilitated guests' experience at one of T+L's "World's Top 100 Hotels"
- Received frequent praise from guests' comment cards
- Nominated as employee of the quarter for exceptional guest service

## LEADERSHIP EXPERIENCE

#### 2015 (1 year) Anabel's Grocery | Founding Creative Director

- Developed market positioning and brand personality
- Guided artistic and marketing teams to produce advertising collateral

## AH&LA's Cornell Chapter | Communication Chair 2015 (1 year)

- Recruited AH&LA leaders to speak on-campus, organized NYC events
- Recognized as USA's "Chapter of the Year" for outstanding leadership

#### SKILL SET

- Microsoft Excel
- Google Apps
- MICROS POS
- **Opera PMS**
- SkyTouch PMS
- ServSafe Certification
- TiPS Certification

## EDUCATION

#### **Cornell University BS in Hotel Administration**

2018

Focus in Hospitality Entrepreneurship

## UNIQUE PROJECTS

#### **European B&Bs**

2016

Rotated through positions in Housekeeping and Food & Beverage at luxury properties in France and Spain

#### Ace Hotels / Atelier Ace 2016

Presented corporate team members with an independently researched report for a new initiative

#### 2013 **TED Talk**

Produced and hosted a licensed TEDx event featuring six of Seattle's distinguished entrepreneurs talking to youth about passion

## LET'S CONNECT

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