



Travel Itinerary/Invoice

Thank you for choosing to travel with Air China. Your purchase is now complete and your reservation has been electronically ticketed.

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Booking Details			
Air China Booking code:	PL7E4Q	Online refund reference:	OGOOXB

Invoice number	OGOOXB16/04/2019	Ticket issuing date:	15/08/2018
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Passenger Information - Adult(s)/Children					
Name (First/Given name Last name/Surname)	Passenger Type	Travel Document	Ticket Number	PhoenixMiles	Checked Baggage Allowance
CLOE SHASHA	Adult	505642577	999-2422560219	UA SB553854	CA998 2 Piece(s) CA181 2 Piece(s) Unavailable CA981 2 Piece(s)
JILLIAN BROOKS	Adult	541588691	999-2422560218	UA SW372699	CA998 2 Piece(s) CA181 2 Piece(s) Unavailable CA981 2 Piece(s)

Itinerary (all times displayed are local)							
Flight No.	From	To	Class	Departure Date	Flight Information		
					Operated By	Transit Stop(s)	Duration
CA998	Vancouver , Vancouver International Airport (YVR) Terminal M 02:30	Beijing , Capital International Airport (PEK) - Terminal 3 04:00 +1 day	Class: Economy Class (L)	Sat 20 Apr 2019	Air China (CA)	Non-Stop/Direct	10h30m
CA181	Beijing , Capital International Airport (PEK) - Terminal 3 08:20	Tokyo , Haneda International Airport (HND) - Terminal International 12:30	Class: Economy Class (L)	Sun 21 Apr 2019	Air China (CA)	Non-Stop/Direct	3h10m
CA184	Tokyo , Haneda International Airport (HND) - Terminal International 08:30	Beijing , Capital International Airport (PEK) - Terminal 3 11:20	Class: Economy Class (L)	Mon 29 Apr 2019	Air China (CA)	Non-Stop/Direct	3h50m
CA981	Beijing , Capital International Airport (PEK) - Terminal 3 13:00	New York , John F Kennedy International Airport (JFK) - Terminal 1 14:20	Class: Economy Class (L)	Mon 29 Apr 2019	Air China (CA)	Non-Stop/Direct	13h20m

Special Meal Reservation, Advanced Seat Reservation(ASR) Result

Name (First/Given name Last name/Surname)	Flight No.	ASR Seat No	Special Meal	
			Type of Meal	Status
CLOE SHASHA	CA998	51A	Not booked or booking failed	
	CA181	42A	Not booked or booking failed	
	CA184		Not booked or booking failed	
	CA981	58A	Not booked or booking failed	
JILLIAN BROOKS	CA998	51B	Not booked or booking failed	
	CA181	42C	Not booked or booking failed	
	CA184		Not booked or booking failed	
	CA981	58B	Not booked or booking failed	

Fare detail/receipt

Name (First/Given name Last name/Surname)	Base Fare	The price of your ticket includes the following levy and fees	Grand total
CLOE SHASHA	215.00 USD	Air Travellers Security Charge 19.71 USD Goods and Services Tax (GST) 0.76 USD Airport Improvement Fee (AIF) 15.22 USD Fuel Surcharges(YQ) 330.51 USD Customs User Fee 5.65 USD Transportation Tax 18.30 USD APHIS User Fee 3.96 USD Immigration User Fee 7.00 USD China airport construction fee 26.16 USD Passenger Service Facilities Charge 23.25 USD Passenger Security Service Charge 0.90 USD	666.42 USD
JILLIAN BROOKS	215.00 USD	Air Travellers Security Charge 19.71 USD Goods and Services Tax (GST) 0.76 USD Airport Improvement Fee (AIF) 15.22 USD Fuel Surcharges(YQ) 330.51 USD Customs User Fee 5.65 USD Transportation Tax 18.30 USD APHIS User Fee 3.96 USD Immigration User Fee 7.00 USD China airport construction fee 26.16 USD Passenger Service Facilities Charge 23.25 USD Passenger Security Service Charge 0.90 USD	666.42 USD
Total Amount			1332.84 USD

Fare Rules

Flight 1

Vancouver, Vancouver International Airport (YVR) - Tokyo, Haneda International Airport (HND)

Flight 2

Tokyo, Haneda International Airport (HND) - New York , John F Kennedy International Airport (JFK)

Fare rules

Rebooking Details:

1. Ticket change could involve flight, date, class, route and validity period.

2. If no portion of the ticket has been used, the fare will be recalculated based on the tariffs of the departure day on which you want to have your ticket changed. If the ticket has been partially used, the fare will be recalculated based on the tariffs of the original ticket issue date.

3. When your ticket is changed, the fare will be recalculated. If the recalculated fare of the changed ticket is not the same of the original ticket, both the fare difference and a ticket change handling fee will be collected. In the case of a ticket that involves an Air China “domestic+ international” connection, ticket change (including the change to only the domestic segment in China) could result in a change to the fare of the whole journey. You shall pay both the ticket change handling fee and the difference between the new fare and the original fare.

4. The change handling fee incurred when the change is made before the original scheduled flight is different from the fee incurred when the change is made after the original scheduled flight. If you only canceled your travel and did not decide on a new travel date and flight before flight departure but instead choose to complete the ticket change formalities after flight departure, then the collection of ticket change handling fee is subject to the after-departure rules.

5. Any change must be made within the validity period of the ticket.

6. If different ticket change rules exist in your entire journey (examples: in a round-trip journey, the rules applicable to the outbound flight are different from those applicable to the return flight; or in the case of a connection, the ticket change rules differ according to flight segments), when you request ticket change, the following apply:

(1) If only one flight segment is to be changed, the rules of that specific flight segment apply.

(2) If there are more than one flight segment to be changed, the most stringent rules will apply to the whole journey.

Notes on refunds:

1. When a ticket (including ticket that has been changed) contains a fare based on which the ticket is non-refundable, no matter whether or not the ticket has been used, all fees that have been collected by Air China (including fuel surcharges) will not be refunded.

2. For a domestic ticket with all flight segments within China (Hong Kong/Macau/Taiwan excluded) and which is sold through this website, the total amount of refund handling fee is the sum of the refund fees of different flight segments.

3. If a ticket has been partially used, the fare of the flight segments already flown needs to be recalculated (including the fare, taxes and fees). The recalculated fare of the flown flight segments and the refund handling fee are deducted from the fare paid for the original ticket; if the difference is positive, the balance can be refunded. If the recalculated fare of the flown flight segments (including the fare, taxes and fees) is higher than the fare already paid for the original ticket (including fare and taxes and fees), no refund will be made.

4. The refund handling fee incurred before the original scheduled flight may be different from that incurred after the original scheduled flight. If you only cancel your seat but do not complete the refund formalities before flight departure but instead choose to complete the refund formalities after flight departure, then the collection of ticket change handling fee is subject to the after-departure rules.

5. The ticket change handling fee already collected by Air China will not be refunded.

6. For a ticket on which travel has not started, refund can be granted within 12 months after the ticket issuance date. For a ticket on which travel has started, refund can be granted within 12 months after travel has started.

7. We allow the passenger to cancel his/her reservation without penalty for 24 hours, so long as he/she makes the reservation at least one week prior to flight departure, **and the ticket must include transportation from/to the U.S.** If you have any questions regarding the policy, please check with customer service representative.

Traveler requires Special Assistance

Name (First/Given name Last name/Surname)	Flight No.	Special Service
CLOE SHASHA	CA998 CA181 CA981	
JILLIAN BROOKS	CA998 CA181 CA981	

Seating accommodations:

If you have a disability and require special seating to accommodate your disability, you will have an opportunity to request special seating through "Check My Booking" after you have completed your reservation.

Please reach check-in counter at least 120 mins before departure

For Customer Assistance

Contact Us	Americas +1-800-882-8122 China +86-10-95583
View Reservation Details on our website	https://www.airchina.us